



## Jerry Collins Opolot

**DATE OF BIRTH:**  
11/05/1985


### CONTACT


**Nationality:** Ugandan

**Gender:** Male

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### ABOUT ME

My career in the field of ICT spans over a period of 10+ years and during that time, I have worn different hats some of which include web applications developer, website designer, software developer et.c. Over the last 9 years, my major focus has been in the domain of information management specifically enterprise content management (ECM) or content services. I have gained knowledge in different areas such as workflow design and development, business process management, taxonomy and metadata development, knowledge management (KM), web content management (WCM). Other areas include Data Management (data collection, preparation, processing, and analysis) project management, business analysis, database design development and management, system administration

### WORK EXPERIENCE

**01/06/2008 – 30/12/2008** – Kampala, Uganda

#### Software Developer (Trainee)

National Software Incubation Center (NSIC), Makerere University

On June 8, 2008, the Department of Software Development and Innovation (DSDI) at the School of Computing and Informatics Technology Makerere University started the National Software Incubation Centre (NSIC). The project aims at equipping fresh graduates from the university with the necessary hands on experience required to excel in the software industry. Students are arranged in groups and assigned mentors who work with them on stipulated project in conjunction with Industrial partners. In the process, the students learn and the industrial partners get working solutions that can be deployed

As the pioneers of the project, I was involved in mentored training in software development through a scholarship from Rockefeller foundation. I participated in the development for a real estate management system. This solution was to help real estate firms manage their entire life cycle from acquisition of land, to planning and development. I was involved in user requirements gathering, requirements analysis, application development (UI Development), user training and software documentation.

Key achievements

Development of a Real Estate Management System.

**29/01/2009 – 30/06/2010** – Kampala, Uganda

#### Software Developer

Appfrica Labs

Appfrica (sometimes referred to as Appfrica Labs) is a market research and technology firm founded in 2008 in Kampala, Uganda. The firm has been responsible for a number of technology initiatives responsible for promoting Africa's technology sector including HiveColab, Apps4Africa challenge, HiveColab, QuestionBox and for helping Google Africa translate its page for Ugandan audiences. Appfrica helps multinational firms do business in African markets by helping them understand consumer behavior, find local partners, and hire local talent.

Working as a software developer involved designing and developing applications both for the desktop and the web. It also involved front end graphical user interface design, application integration, Software testing and quality assurance. I would also be tasked with evaluating and identifying new technologies for implementing client projects, coming up with ideas for startups.

Key Achievements

Was part of a team that was involved in the translation of Google into a local language in Uganda called Luganda.

01/07/2010 – 30/06/2011 – Kampala, Uganda

## Web Applications Developer

Node Six Uganda

As a web applications developer, my tasks involved development of web applications for the different clientele using PHP and MYSQL technologies while leveraging the use of Content Management Systems (CMS) like Drupal, WordPress, Joomla. Provide technical support for clients.

Key Achievements.

Some of the key achievements during my time at Node six included the following.

Development of the first platform for managing the application process and selection of candidates for Apps4Africa challenge. Apps4Africa began with a series of Challenges sponsored by the U.S. Department of State. The goal of Apps4Africa was to promote 'African solutions to African problems' by rewarding African technologists seeking to impact society with their inventions.

Built the first version of proggie.ug. A website dedicated to giving users event news and updates, reviews on society, restaurants, movies, celebrities, the arts and more.

01/06/2011 – 31/12/2016 – Kampala, Uganda

## Systems Engineer

Coseke Uganda Limited

Primary role was development and customization of enterprise content management solutions (ECM) for the different clientele. Development of other customized systems based on the requirements of the client. Training of users on solution developed and deployed, provide technical support for clients throughout the support phase of the project.

Collaborated with the business development team in providing technical presales activities like responding to request for proposals (RFP), request for information (RFI), guide and help in development of RFP documents and present or demonstrate the different products based on the needs of the client.

Summary of roles and responsibilities

- 1-Project Management
- 2-Business process/workflow design and development
- 3-Software design and development
- 4-Database design and development
- 5-Data management (creation, preparation, management, storage and analysis)
- 6-Business Analysis
- 7-Presales
- 8-User training
- 9-User Support

09/01/2017 – 30/09/2019 – Kampala, Uganda

## Technical Manager

Coseke Uganda Limited

Provided leadership to the technical department which comprised of software developers, hardware engineers and support engineers. Generated annual plans and budgets for the department aligning them with the overall company goals. Monitor the various client project implementation by the department ensuring projects were completed within the agreed timelines and budget.

Liaised with the Sales and marketing department to develop demo solutions for purposes of presales. Other presales activities involved developing request for proposals (RFP) documents for clients ,responding to request for proposals (RFP) and request for information(RFI's) ,develop and carry out demonstrations(demo's) for the different products based on the needs of the client.

**07/10/2019 – CURRENT** – Kampala, Uganda

### **Manager Systems & Projects**

Uganda Registration Services Bureau

Information Management(develop strategies for capturing information,storing information,processing information,analyzing information e.t.c), Development of information systems that ease both the customers and internal users journey/experience while transacting with the Bureau). Ensure there is business continuity by making sure all systems are performing as per the agreed SLA's & all the critical systems are backed up.

## EDUCATION AND TRAINING

**31/05/2008 – 31/12/2008** – Kampala, Uganda

### **Certificate of Software Engineering**

Makerere University

**07/08/2005 – 31/05/2009** – Kampala, Uganda

### **Bachelor of Information Technology**

Makerere University

**05/08/2016 – CURRENT** – Kampala, Uganda

### **Master of Information Technology**

Makerere University

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** English

## DIGITAL SKILLS

Data Gathering, Data Processing, Data Visualization, Data Analysis / Database - MySQL / Project Management software / Internet Information Services (IIS)